



**BIDS AND AWARDS COMMITTEE**  
(A.O. 07-02, Series of 2020)

**Supplemental Bid Bulletin No.04**

This Supplemental Bid Bulletin No. 04 for the project **“Procurement of Cloud Services Subscription, Web Hosting with Back-up server and Maintenance FY 2022”** is issued to clarify, modify or amend the items pertaining to technical specifications in the bidding documents.

<b>REFERENCE</b>	<b>CLARIFICATION/ AMENDMENT</b>
<b>II. Scope of Work Commencement of Contract and migration Page 27</b>	<p>Migration should be handled by the new service provider in coordination with the previous service provider. The previous service provider shall turn over the data to the new service provider.</p> <p>The Procuring Entity already developed applications and will assist the new service provider, but for the old third party applications, they will be migrated as is.</p>
<b>IV. Qualification Requirements page 31</b>	<p>Procuring entity shall require a <b>DICT Certification on Security and Protection</b> or a <b>relevant accreditation</b> either from a local or international body.</p> <p>This can be used as reference:</p> <p><a href="https://dict.gov.ph/recognition-">https://dict.gov.ph/</a> recognition-</p>

	<p>scheme-cybersecurity-assessment-providers/?fbclid=IwAR1tMeYYENbQ6d28yy_HrDVZxVTCVmPKNSt54ViZGFAQacxkiZ-lwoLW3CE</p>
<p><b>V. Duties and Responsibilities of the Service Provider</b>  <b>A. Technical Requirement</b>  <b>1. Minimum System Unit Requirement: Service Provider</b>  <b>page 31</b></p> <p>"For the back-up, what storage is needed?"</p>	<p>Back-up storage requirement: no preference.</p>
<p><b>V. Duties and Responsibilities of the Service Provider</b>  <b>A. Technical Requirement</b>  <b>1. Minimum System Unit Requirement: Operating System</b>  <b>page 31</b></p> <p>"Will NLRC bring its own licenses?"</p>	<p>NO. NLRC Cloud is using only open sourced windows.</p> <p>Note: Service provider shall use Linux-based Operating System.</p> <p>For reference: Current operating system used by the current service provider – CentOS 7</p> <p>Language program used: PHP version</p>
<p><b>V. Duties and Responsibilities of the Service Provider</b>  <b>A. Technical Requirements</b>  <b>6. Functional Requirements</b>  <b>Page 32</b></p>	<p>The total size is less than 1TB as of this posting for all applications.</p> <p>Cloud storage for documents is less than 500gb as of this posting (not</p>

<p>Re: Content Management System</p>	<p>every day, but current total).</p>
<p><b>V. Duties and Responsibilities of the Service Provider</b>  <b>A. Technical Requirements</b>  <b>6. Functional Requirements</b>  <b>Page 32</b></p> <p>(clarification re: scope of back up and DR)</p>	<p>The new service provider will provide the backup for all databases being used by the NLRC systems hosted on the live servers, the NLRC will then copy it into their on-site storage devices.</p> <p>The NLRC Cloud has a back-up of the systems on-premise. It is for safekeeping purposes and not hosted online. It can only be accessed locally and the end-user (RIPD) want a copy of what is live.</p> <p>As for the prod server, as long as the service is running and can be accessed by the public and the NLRC employees 99% of the time, whichever method the service provider utilizes shall suffice.</p>
<p><b>V. Duties and Responsibilities of the Service Provider</b>  <b>A. Technical Requirements</b>  <b>6. Functional Requirements</b></p> <p><b>"How many static IPs are part of this project?"</b></p>	<p><b>Only one static</b> IP. All web applications are under nlrc.dole.gov.ph and end-user (RIPD) shall call the DOLE to request the redirection of the URL of the server to be used, if there will be a new service provider.</p> <p>The webportal and all online services are under nlrc.dole.gov.ph domain.</p> <p>As per files, all relevant services are under /var/www/html/ directory. FTP, MySQL, etc. all share the same IP address, just different ports. [3306, 22, etc.]</p>

<p><b>V. Duties and Responsibilities of the Service Provider QUESTION</b></p> <p><b>“For documentation, webapps and storage, are they all in one primary virtual machine?”</b></p> <p><b>“Where are the applications hosted? Is it in VM(s)?”</b></p>	<p>Yes. <b>MySQL 5.5.68 is the current version of the MySQL database.</b></p> <p>Whichever is most convenient and will provide the most satisfactory service shall be accepted.</p>
<p><b>V. Duties and Responsibilities of the Service Provider QUESTION</b></p> <p><b>“Is the configuration and setup of the existing/current prod application the same when migrated to the cloud? If not, please specify the desired implementation.”</b></p>	<p>Yes. It should be similar.</p>
<p><b>V. Duties and Responsibilities of the Service Provider QUESTION</b></p> <p><b>“How many Public IPs are needed? Are you planning to use the same public IP or its okay for the winning bidder to provide different public IP from the existing?”</b></p>	<p>Another or additional public IP shall be accepted. There is no restriction as to the number of public IP. The domain will just be requested for redirection to the new IP address.</p>
<p><b>V. Duties and Responsibilities of the Service Provider QUESTION</b></p> <p><b>“Is development of a 24/7 online service app included in the scope of</b></p>	<p>There is no need for any modification if the same specification will be used</p>

<p><b>the bidder?"</b></p>	<p>by the new service provider.</p> <p>For reference, the operating system being used by the current service provider is CentOS 7.</p>
<p><b>VIII. Warranty Support page 34</b></p> <p><b>"as to the required warranty? Will you consider via zoom meeting or on site?"</b></p>	<p>Virtual meeting shall be recognized.</p>
<p><b>For further questions and clarifications re: technical specifications and request for high level diagram of the infrastructure set up/ocular visit</b></p>	<p>Monday to Wednesday: <b>Contact person - Evan Kenneth Antonio</b> Contact number - 09157372319 Time - 8:00 AM to 5:00 PM</p> <p>Thursday to Friday: <b>Contact person - Christian Ericson Soriano</b> Contact number – 09167863844 Time - 8:00 AM to 5:00 PM</p>

For further inquiries, kindly contact:

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This shall form an integral part of the Bid Documents.

Issued on 15<sup>th</sup> day of October 2021 at Quezon City, Philippines.

Please be guided accordingly.



**LA LEILA T. LAURETA-AGUSTIN**

*Chairperson, NLRC Bids and Awards  
Committee*