



Republic of the Philippines  
**DEPARTMENT OF LABOR AND EMPLOYMENT**  
Intramuros, Manila



DOLE-AS 12AUG'24 10:58

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**MEMORANDUM NO. MD-76-305**  
**Series of 2024**

**TO :** HEADS OF OFFICES, BUREAUS, SERVICES AND THE FOLLOWING ATTACHED AGENCIES

- National Conciliation and Mediation Board (NCMB)
- National Labor Relations Commission (NLRC)

**SUBJECT :** QMS ADVISORY NO. 09 – DOLE-CENTRAL OFFICE (CO), NCMB AND NLRC'S RECERTIFICATION TO ISO 9001:2015 STANDARD

We are proud to announce that DOLE has been recertified to ISO 9001:2015 Standard (copy attached) by the ISO third party auditor, Certification International Philippines, Inc. (CIPI), after undergoing the 4<sup>th</sup> cycle of re-assessment audit conducted last 04-06 June 2024.

This recertification reinforces our commitment to providing high-quality and reliable service delivery to our clientele.

We take pride in this significant achievement and remain steadfast to continually enhancing our service delivery to uphold these standards.

Congratulations and thank you for your continued hard work and dedication.

  
**BIENVENIDO E. LAQUESMA**  
Secretary



Department of Labor and Employment  
Office of the Secretary



Date: Aug. 9, 2024

encl. as stated

# Certificate of Registration

This is to certify that

## Department of Labor and Employment

DOLE Building, Muralla cor. General Luna Street, Intramuros, Manila 1002,  
Philippines

operates a management system which has been assessed as conforming to

## ISO 9001:2015

for the scope of activities

**Provision of Labor and Employment Services: Design and Development of Programs/Projects; Assessment and Approval of Agency OPCR; Validation and Rating of Agency OPCR Accomplishments; Monitoring of Agencies' Physical Accomplishments; Provision of Legal Assistance; Process of Borrowing and Returning of Books and other Reading Materials; DOLE News Release Preparation; Library Technical Management; Monitoring and Evaluation of BWC Programs/Projects (Labor Inspection); Monitoring and Evaluation of BLR Programs/Projects (Workers Organization and Development Program (WODP), Labor and Employment Education Services (LEES), Certification Election, Tripartism and Social Dialogue); Monitoring and Evaluation of BLE Programs/Projects (Alien Employment Regulation Program (AERP), Special Program for the Employment of Students (SPES)); Registration of Federation/National Union/Workers' Association Operating in More Than One Region; Monitoring of BWSC Programs/Projects and Analysis of Regional Reports (DOLE Integrated Livelihood and Emergency Employment Program (DILEEP), Social Amelioration Program (SAP)); Management of NCMB Existing Programs/Projects; Processing and Release of Judgment Award and Cash Bond; Monitoring of Performance of Labor Arbiter; and Administrative Support to Operations.**

Certificate No : **CIP/5545/24/06/1226**

Issue Date : **16 July 2024**

Expiry Date : **15 July 2027**

subject to adherence to the agreed ongoing audit programme,  
successful endorsement of certification following each audit and  
compliance with CI Regulations.

Recertification Due Date : **not later than 30 April 2027**

Initial Certification Date : **02 September 2015**

The current status of certificates can be verified by scanning  
the QR code or by sending a verification request to e-mail address  
info@certintph.com.



**Joselito C. Soler**  
President & Managing Director



PAB ACCREDITED QMS  
CERTIFICATION BODY  
MSA-001



# Appendix to Certificate

## Department of Labor and Employment

Certificate No : **CIP/5545/24/06/1226**

### **Central Office**

DOLE Building, Muralla cor. General Luna Street, Intramuros, Manila 1002, Philippines

Scope : Provision of Labor and Employment Services : Design and Development of Programs/ Projects ; Assessment and Approval of Agency OPCR ; Validation and Rating of Agency OPCR Accomplishments ; Monitoring of Agencies' Physical Accomplishments ; Provision of Legal Assistance ; Process of Borrowing and Returning of Books and other Reading Materials ; DOLE News Release Preparation ; Library Technical Management.

### **Bureau of Working Conditions (BWC)**

DOLE Building, Muralla cor. General Luna Street, Intramuros, Manila 1002, Philippines

Scope : Provision of Labor and Employment Services : Monitoring and Evaluation of BWC Programs/Projects (Labor Inspection).

### **Bureau of Local Employment (BLE)**

6<sup>th</sup> Floor, First Intramuros BF Condominium Corporation, Solana Street cor. Andres Soriano Avenue (Aduana Street), Intramuros, Manila 1002, Philippines

Scope : Provision of Labor and Employment Services : Monitoring and Evaluation of BLE Programs/Projects (Alien Employment Regulation Program (AERP), Special Program for the Employment of Students (SPES)).

### **Bureau of Labor Relations (BLR)**

6<sup>th</sup> Floor, First Intramuros BF Condominium Corporation, Solana Street cor. Andres Soriano Avenue (Aduana Street), Intramuros, Manila 1002, Philippines

Scope : Provision of Labor and Employment Services : Monitoring and Evaluation of BLR Programs/Projects (Workers Organization and Development Program (WODP), Labor and Employment Education Services (LEES), Certification Election, Tripartism and Social Dialogue) ; Registration of Federation/National Union/Workers' Association Operating in More Than One Region.



**Joselito C. Soler**  
President & Managing Director

# Appendix to Certificate

## Department of Labor and Employment

Certificate No : **CIP/5545/24/06/1226**

### **Bureau of Workers with Special Concerns (BWSC)**

DOLE Annex Building, Cabildo cor. Muralla Street, Intramuros, Manila 1002, Philippines

Scope : Provision of Labor and Employment Services : Monitoring of BWSC Programs/Projects and Analysis of Regional Reports (DOLE Integrated Livelihood and Emergency Employment Program (DILEEP), Social Amelioration Program (SAP)).

### **National Conciliation and Mediation Board (NCMB)**

4<sup>th</sup> – 6<sup>th</sup> Floors, Arcadia Building, 860 Quezon Avenue, Barangay Paligsahan, Quezon City 1103, Metro Manila, Philippines

Scope : Provision of Labor and Employment Services : Management of NCMB Existing Programs/Projects.

### **National Labor Relations Commission (NLRC)**

Ben-Lor Building, 1184 Quezon Avenue, Barangay Paligsahan, Quezon City 1103, Metro Manila, Philippines

Scope : Provision of Labor and Employment Services : Processing and Release of Judgment Award and Cash Bond ; Monitoring of Performance of Labor Arbiter.

----- Nothing Follows -----



**Joselito C. Soler**  
President & Managing Director