

QUARTERLY PHYSICAL REPORT OF OPERATION

As of December 31, 2023

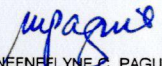
Department : Department of Labor and Employment (DOLE)
 Agency/Entity : National Labor Relations Commission
 Operating Unit : Central Office
 Organization Code (UACS) : 16 004 0100000

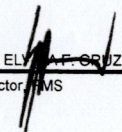
Particulars	UACS CODE	Physical Target (Budget Year)					Physical Accomplishment (Budget Year)					Variance as of December 31, 2023	Remarks
		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total		
1	2	3	4	5	6	7	8	9	10	11	12	13	14
LABOR ARBITRATION PROGRAM	310100000000000												Increase in Accomplishment: When the state of public health emergency was lifted in July 2023, the NLRC has resumed its regular and normal operations. It was able to optimize its resources, i.e. manpower, facilities and services to accomplish its targets set in the GAA. The NLRC has accredited LBC as its official courier for prompt service of notices, summons, decision, pleadings and other orders as well as other processes to parties. Since the status of service can be checked through the website of LBC, entry of judgment or certificate of finality can be issued after verification. In 2023, additional NLRC satellite offices were opened nationwide, thus resulted in the increase in the disposition of cases. The NLRC continuously monitors the performance of Labor Arbiters and implements Quota system, "First-In, First-Out (FIFO) Policy; and ageing of cases, to resolve all cases within the process cycle time. The NLRC has continued to strengthen its Conciliation-Mediation Program in 2023 with the following improvements and innovations: increase in the number of its conciliator-mediators, from 199 to 218; online filing of requests for assistance and updating of reports through the Electronic Case Tracking System (ECTS); the development of the online filing of Requests for Assistance; and adoption of hybrid mode of conduct of conciliation-mediation conference.
OO : Due process in resolving labor disputes ensured													
Outcome Indicators													
1. Percentage of cases resolved through conciliation-mediation		52%	52%	52%	52%	52%	57%	58%	57%	57%	57%	5%	
Output Indicators													
1. Percentage of original/ appealed cases processed within nine (9) months or 270 days/ six (6) months or 180 days		82%	82%	82%	82%	82%	93%	96%	96%	96%	95%	13%	
2. Percentage of decisions affirmed by a higher court		95%	95%	95%	95%	95%	98%	99%	99%	99%	99%	4%	
3. Percentage of cases resolved within three (3) months from filing of case		42%	42%	42%	42%	42%	57%	63%	65%	63%	63%	21%	

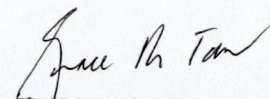
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In coordination with:

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